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Leadership and Communication Network Identification and Analysis with Dependency Structure Matrices in Senior Design Teams

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Abstract

A case study is presented that explores informal leadership emergence within capstone student design teams. The study focused on a ten-person, multi-university, multi-disciplinary, twosemester design project focused on unmanned aircraft solution design and build. This study uses a sociometric survey instrument to determine perceived leadership and communication relationships between team members. These relationships are modeled through dependency structure matrices (DSM) that are then analyzed against various complexity and similarity metrics. The network analysis illustrates that relationship leadership networks are less dense than the transitional and action leadership networks. Moreover, communication networks were aligned more with the transition or action leadership networks at corresponding thresholds. This illustrates that not all aspects of leadership can be inferred from the communication processes within a design team.

Introduction

Design is an activity that is routinely conducted within teams. As a result, design is recognized as a social, a scientific, and a creative process [1], [2]. Teamwork processes are an integral part of engineering design that affect the development of the product within the context of collaborative design teams [3]–[5]. Leadership and communication, which are two of these processes, are both integral parts of the collaborative design environment [6]–[8].

Leadership is of interest in a variety of fields including psychology, management, military studies, athletics, and engineering [9]–[15]. Leadership can be defined as the characteristics and processes that enable non-coercive influence [16]. This paper explores these processes through the performance of specific functions within the design team in order to identify the emergence of informal leadership networks.

Leadership models have been proposed as early as 2000 years ago [17], [18], however, authors argue that modern leadership theory development can be traced to the mid-nineteenth century [18]–[20]. Early theories assumed that leadership was a characteristic endowed in individuals at birth. Later theories espouse the idea that leadership can be developed and examine this through various lenses including behavioral and interactional. Table 1 provides a brief overview of selected leadership theories and their evolution.

Table 1	. Leadershi	p theory	overview
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Theory	Reference	Contribution
Trait	[18], [20]	Explored connection of personal
Behavioral	[18], [21]	Established primary categories or factors of leadership behaviors
Contingent	[20], [22]–[24]	Leadership behaviors are not equally effective in different situations
Functional	[25]–[28]	Established specific functions for leadership Study leadership vice leaders
Leader-Member Exchange	[13], [20], [29], [30]	Leadership activity is a relationship between leader and follower/member
Transformational Transactional	[12], [31], [32]	Explores charismatic leadership

Table 2 provides a summary of the literature related to leadership in engineering design. Leadership is a part of the collaborative design taxonomy [6], [33] as it is widely recognized as a main contributor to success (or failure) of product development projects.

Transformational and transactional leadership has been researched in undergraduate engineering design teams in a case study. The case study used observation to identify the occurrence of transformational and transactional leaders within the team. Design reviews were used as the environment for observations. The authors concluded that student novice engineer leadership was primarily transactional [35]. By observing the activities of team members within design review meetings, the researchers focused on internal team leadership.

Leadership external to the student design team has been considered in addition to internal leadership studies. One study investigated the centrality of faculty coaches and graduate advisors in undergraduate teams [41]. The coaches and advisors are in formally appointed leadership roles, however, they are not members of the team performing team tasks. The leadership was evaluated using statements from the multi-factor leadership questionnaire. This questionnaire was developed to evaluate leaders from the perspective of transformational and transactional leadership.

Communication is an important medium for leadership as much of the influence involved in leadership must be communicated [20]. Engineering teams use multiple modes of communication in the process of design and for a variety of intents such as informing and requesting. This team communication is quantified by its frequency and affected by the proficiency and resources of the team [33].

Type Study	Ref	Subject	Characteristics	
Literature Review	[6], [33]	Developed taxonomy of collaborative design	Collaboration	
Case study	[34]	Developed survey instrument to study collaboration in student teams	Communication and Leadership	
Case study	[35]	Investigated leadership in design teams	Transformational and transactional leadership	
Case study	[36]	Investigated centrality of faculty coaches and graduate advisors in engineering design teams	External Leadership structure	
Case Study	[10]	Impact of position of leader in communication network on creativity	Communication and leadership	
Case Study and Simulation	[29]	Leadership style on complex functioning	Leadership Style	
Case Study	[37]	Emergence of cultural boundary spanners	Boundary Spanners	
Case Study	[38]	Impact of team context/environment in cross-functional, distributed teams. Suggests effective and supportive internal and external leadership important to effectiveness	Collaboration and Distributed teams	
Case Study	[39]	Identifies lack of common vision as impediment to success in globally distributed teams	Distributed teams	
Case Study	[40]	Establishment of minor program at University of TN to address engineering communication, leadership and teamwork	Education	

Table 2: Examples of Leadership Research in Engineering Design

A survey instrument has been developed to investigate leadership and communication within undergraduate design teams. The survey tool specifically identifies leadership styles within design teams and was intended primarily to be used with undergraduate design teams [34]. This survey

instrument served as the basis of a preliminary case study to understand the leadership structures in student design teams.

Based on a review of the literature and existing studies on leadership in engineering teams, the gap addressed by this research follows: a requirement exists to better describe and understand the emergence and distribution of informal leadership instances within engineering teams. Specifically, this case study focuses on student design teams. This understanding is intended to serve as a foundation for further research in protocol studies and for intervention techniques, although that is beyond the scope of this study.

Establishing Leadership and Communication Networks

Social network analysis has been used to study the dynamics within populations, organizations, and teams [42]. Networks are established based on known associations between people and specified activities relating the network's members, such as common memberships or communication [43]. Leadership can be explored directly as one of these network relationships for purposes of elucidating the influence and distribution of leadership [44]. This study uses functional leadership theory as the basis of the analytical construct to identify leadership behaviors in design teams. Functional leadership theory is widely used in teams research and can be used to delineate specific functions according to their purpose within a temporal framework of transition and action in additional to relationship oriented activities.

Transition phases generally aim to evaluate previous team actions and also to prepare for future activities in the action phase. Specific leadership activities within transition include composing the team, setting goals, defining the mission, and developing strategies. Action activities are directly related to the team's task work and include functions such as monitor and guide, manage team boundaries, coordinate efforts and solve problems. Interpersonal or relational activities, including consideration and empowerment, occur in transition in action phases. A team may be engaged in transition and action phases concurrently since they are often engaged in multiple tasks [28].

A variety of techniques and data sources are used to establish these leadership and communications networks, which once established are used to understand the interactions of members. In this study, Dependency Structure Matrices, DSMs [45], are used to model the leadership and communication networks within a undergraduate student design team to better understand where leadership functions are actually performed within teams. This increased understanding will form the basis for network comparisons and serve to inform future observational studies and intervention development. The DSMs are developed and analyzed using the process adapted from the basic approach in [45], [46]. Researchers provide a construct to develop and analyze stakeholder value networks using DSMs [46]. Iterations of the process may be used to collect multiple samples or adjust the study population.

The first step is to identify the subject system boundaries. Even the simplest student design team can have multiple unique boundaries. The team members alone may comprise the system, or it may be expanded to include the faculty coach and student advisors. It may also include sponsors and suppliers, or peer teams working on the same design challenge. In this case study, a capstone design team with ten members was identified as the system. Capstone design projects provide an

opportunity for students to apply their engineering skills to a design problem in a team setting. This capstone project serves as a culminating experience to the undergraduate curriculum [47]. Senior engineering students also have been used to represent novice design engineers in cases study research [48].

The second step is to administer the survey instrument to the team members. The survey establishes the perception of the performance of specific leadership functions (transition, action, and interpersonal) between team members. It also establishes the reported frequency of communication in three different modes (face-to-face), text (email, messaging), and video conferencing.

Third, DSMs are then established from the survey responses indicating the perceived leadership and communication networks within the design team. Matrices are established for each leadership and communication category at each frequency level.

In the final step, matrices are analyzed for social network analysis criteria and further for complexity comparison.

Leadership and communication case study

A case study was conducted to investigate the distribution of leadership functions in undergraduate or novice design teams. The case study was selected as a research method because it allows the study of the team in its natural environment thus enabling the researcher to identify challenges and trends within this natural context [48]–[50]. A previous study undertaken to explore the impact of project length on leadership structure, however, suggested that the leadership structures were more complex than could be determined with the selected approach [51]. A single two-semester design team with ten members was selected to explore these complex leadership structures with the study leader serving as a graduate student advisor on the team with a faculty coach. The students were distributed geographically across three universities. Geographic distribution impacts the means and ability of teams to communicate and can increase the complexity of team dynamics; however, distributed teams are common in industry [33], [52]. The team was required to design, build, and test an unmanned aerial system (UAS) during the course. This is an extension of the AerosPACE program [53].

Research Questions

The overarching research objective is to gain knowledge of the emergence and distribution of leadership behaviors in engineering teams to benefit the development of team and leader interventions. This may specifically benefit design education. The case study is being conducted to develop an analytical construct to answer the following research question:

• Research Question: How are leadership functions distributed in engineering design teams?

Efforts to answer this research question will seek to determine and describe the distribution of leadership task performance amongst members within design teams. If the distribution of leadership functions is wide, then it is possible that the practiced behaviors for students can be sufficient to meet the learning needs [54]. If there are gaps in the distribution, then educational interventions might be deployed to fill these experiential gaps.

Survey development

The survey instrument must establish the leader – follower or leader – member relationship of the respondent to each team member. This will enable the study of the leadership networks and communication networks within the case team. The survey instrument is based on questions developed and applied in a previous study of undergraduates [55]. It is also consistent with network leadership measures in studies with management student participants [56].

The questions will establish each team member's reliance on other team members for the top tier of leadership behaviors by phase: transition behaviors, action behaviors, and relational behaviors. This is representative of the perceived leadership network for the team [55]. The questions are modified from the original format to limit the time required per survey while still achieving the desired level of granularity in the data. The original questions establish responses from the individual behaviors within each top tier or phase. However, the original survey was intended for teams of four to six members. Given a team of ten members, the time to complete each survey becomes prohibitive. Initial responses establish that the required survey time is approximately nine to ten minutes, or one minute per team member evaluated. This aligns with other peer-evaluation studies on capstone design teams [57]. The survey questions are included as Table 3.

To what degree do you rely on John for:										
5-Frequently if not always, 4-Fairly often, 3-Once in a while, 2-Sometimes, 1-Never										
Planning: identifying main tasks, setting goals, developing performance strategies for the team?①②③④										
Team action activities: monitor goal progress, coordinating work efforts, and providing assistance when needed with tasks?	1	2	3	4	6					
Team relations: dealing with personal conflicts, encouraging team members, keeping emotional balance?	1	2	3	4	6					
How often do you interact with John:										
5-Frequently if not always, 4-Fairly often, 3-Once in a while, 2-Sometimes, 1-Never										
Face to Face	1	2	3	4	5					
Using text and written communications	1	2	3	4	5					
Using audio or visual communication (telephone, Skype)	1	2	3	4	5					

Transition activities generally involve assessing previous actions and preparing for future actions. Action activities are directly related to the team's task work, while relational functions include interpersonal behaviors such as consideration [28]. This is representative of the perceived leadership network for the team [55]. Each question is answered with a value of one through five, with five being the highest frequency of reliance on the member for leadership. The responses for questions one through three provide a composite leadership response for the three phases of transition, action, and interpersonal leadership behaviors. Rather than a peer evaluation, the survey is merely an evaluation of the performance of specific behaviors with whom the team interact during the specified time.

Initial survey analysis explores the leadership network based on survey responses. The survey responses are exported from Qualtrics to Microsoft Excel. An Excel spreadsheet is used to develop an adjacency matrix that establishes the perceived leadership network for the desired category. Figure 1 is the matrix representing the responses to survey questions one through three. Each question is answered with a value of one through five, with five being the highest reliance on the member for leadership. The responses for questions one through three provide a composite leadership response for the three phases of transition, action, and interpersonal leadership behaviors. Participants are clearly instructed that the survey is not a peer evaluation, they are providing their evaluation of the performance of specific behaviors by team members they interacted with during the specified time.

	1	2	3	4	5	6	7	8	9	10
1		11	12	8	8	5	7	8	5	10
2	10		11	6	8	3	4	4	5	10
3	15	15		7	8	9	0	0	5	12
4	11	11	11		9	6	9	6	6	10
5	9	12	12	0		0	0	0	0	12
6	11	11	10	9	9		9	9	10	11
7	12	12	12	12	11	12		12	0	13
8	11	9	9	10	0	9	9		0	12
9	13	9	9	8	6	7	6	6		12
10	11	12	10	4	6	10	4	5	8	

Overall Leadership (L1 + L2 +L3)

Figure 1: Matrix representation for team overall leadership survey responses.

Team Composition and System Boundary

The design group for this study is a distributed team of ten senior design students, which were selected from three universities based on an algorithm with inputs of technical skills, motivation, social skills, and leadership skills [58]. The key features of the team and the collaborative environment using a previously established collaborative design framework are summarized in Table 4 [33].

Communication is facilitated through a variety of modes given that this distributed construct and project information is maintained in a central web-based system. Multiple information technology systems are used in the project team's communication. The design problem is a variant design, although this is the first experience designing a UAS for many of the students who are required to follow a systematic approach to their system design [59]. The team is distributed geographically as the members are located in three different states. The team is distributed organizationally. Team

members are enrolled in three different universities. Due to the physical separation of the teams and the different time zones in their institutions, there is also a temporal distribution. The project is a one academic year project.

Taxon	Description
Team	10 designers
	3 universities (2 public, 1 private)
Distribution	Doctoral granting universities
	15-30K undergraduates
	Information management,
Information	Sharepoint.
	Group permissions.
	Video conference
Communication	Group text
	Email
Problem Nature	Variant (first exposure for many team members)
Design Approach	Systems engineering design process

	Table 4:	Study D	esign J	Гeam I	Details
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DSM Construction

The DSM representation of the perceived leadership graph for transition phase tasks at the highest frequency threshold (5 or "frequently") is shown in Figure 2. The nodes are indicated on the axes and the relations are indicated by the number "1" in a matrix cell, a format indicating the dyadic relationships between designers [60]. In this matrix, each of the row labels indicates a respondent or follower and each column indicates a perceived leader.

The relationship is depicted in the DSM if the survey response indicates a frequency of reliance at or above the level specified. In this example, the number "1" in position (2,1) represents that designer two relies on designer one "frequently if not always" for transitional tasks such as planning, setting team goals, and developing strategies. The number "1" in the (1,2) position depicts designer 2's reliance on designer 1 for the same function. The relations reflect the survey responses of the designers and are directional and of equal magnitude. The disconnect of nodes three, four, and five to the other designers in this DSM indicates a weak connection of the network at this particular threshold and function [61]. Twelve DSMs are constructed representing the three leadership functions and three communications modes at two distinct frequency levels.

		1	2	3	4	5	6	7	8	9	10
	1		1	0	0	0	0	0	0	0	0
	2	1		0	0	0	0	0	0	0	0
()	3	0	0		0	0	0	0	0	0	0
ourc	4	0	0	0		0	0	0	0	0	0
ler (S	5	0	0	0	0		0	0	0	0	0
esigr	6	1	0	0	0	0		0	0	0	1
D	7	0	0	0	0	0	0		0	0	1
	8	1	0	0	0	0	0	0		0	0
	9	0	0	0	0	0	0	0	0		1
	10	0	0	0	0	0	0	0	0	0	

Designer (Sink)

Figure 2: DSM for the case study for transition leadership functions evaluated as frequently if not always between designers.

Network Analysis

Network analysis tools were used to explore the leadership and communications networks modelled with the DSMs with size and density first explored as indications of the distribution of specific functions. The overall complexity was then examined using a process previously published to analyze multi-dimensional DSMs [62].

Density and saturation

For the networks established as discussed, size is the initial indicator of the amount of involvement in the leadership network. The number of nodes with a connection at or above the specified frequency level indicates the number of members perceived as engaged in a given activity or function at or above the specified frequency level. For example, in Figure 2, seven out of ten nodes are either a source or sink for transition leadership functions.

The number of connections quantifies the number of paths that communication or leadership functions are occurring at or above a specified frequency with any relationship counted as unidirectional. In the leadership graph used as an example (Figure 1) the relationship from designer two to designer 1 is counted as a single relationship, while that from designer 1 to designer 2 is a second and distinct relationship. Seven relationships are charted in the given graph.

The density of the network is the percentage of possible relations that exist in the graph [42], [63], [64]. The representation of the graph density in the matrix form is simply the number of cells populated with a non-zero value divided by the number of possible cells [65]. As expressed in

Equation (1), n is the total number of designers (10 for this example) and the density for the example is .08, or 8%.

Density
$$= \frac{\text{Edges}}{P(n,2)} = \frac{\text{Edges}}{(n*(n-1))}$$
 (1)

The categorization of the responses for the transition phase leadership network is shown in Figure 3. Each bar in the chart indicates the relationships specifically attributed to the specified frequency of performing transition leadership functions as a percentage of all possible relationships. For example, approximately fifteen percent of possible relationships are attributed to responses of "sometimes" reliant on the indicated individual for transition leadership.



Figure 3: Response frequency for perceived transition leadership functions.

Each adjacency matrix, or DSM, depicts the relationships existing at or above a specified frequency. Also shown in Figure 4 is a representation of the density of relationships within each graph as the cumulative density of all responses at or below the threshold frequency for that network. "Frequently if not always (5)" is the highest threshold which has the sparsest graph as a result. "Often (4)" holds all relationships that are perceived as occurring at least as frequently as "often" which is the sum of all "4" and "5" responses. "Sometimes (2)" is the sum of all "3," "4," and "5" relationships in this category. A response of "never (1)" is not counted as this signifies the absence of a relationship for this category. As a result, the cumulative density at this threshold is less than 100 percent [61].



Figure 4: Cumulative response distribution for perceived transition leadership relationships.

The density for all three phases of leadership functions is also shown in Figure 5, which permits the inference of a number of observations in terms of a side-by-side comparison. The density of relations for relational leadership was perceived as lower at every threshold frequency. Transition and action function densities were approximately equivalent at threshold frequencies of "sometimes" and "frequently if not always." Although the number of designers perceived to perform these functions was equal at these thresholds, the action density was higher at the intermediate frequencies with values of 3 and 4. Thus a higher percentage of ties were due to the lower value of 2 in the transitional graphs.



Figure 5: Leadership function network density for transition, action, and relationship functions.

Note also the communication graph represented in Figure 6, in which both the text and audiovisual communication follow similar distribution curves. The densities for all face-to-face communications are lower than that for electronic text communication or audio-visual communication forms such as teleconferencing. Note the highest density for face-to-face communications at 58 percent, which is expected due to the distribution of the team members. During this phase of the project, geographic distances kept the entire team from meeting for



manufacturing purposes, although a smaller subset was able to do so.

Figure 6: Communication network density for each mode of communication evaluated.

Graph Complexity Comparison

Each of the metrics described above represents a means to quantify the complexity of the network of designers in the context of leadership and communication functions and modes. Each metric provides insight into the ability of leadership or communication to enable the flow of influence and information respectively within the design team [44], [65], [66].

Complexity vectors have been proposed as a method to compare graphs in which the complexity vectors are used for a more holistic comparison of the network complexity [64]. Each of the vector's terms measures the size, inter-connection, centrality, or decomposition of the network. The first of these metrics are described in section 4: dimension or number of nodes and relations, and defined in [64].

These complexity metrics have been used to compare and predict multiple characteristics in engineering design research: specifically for comparing function models [62], [67], predicting assembly times [68], and defects in assembly processes [69]. Complexity vectors are calculated for each of the graphs using code also defined in [64]. The vectors are then normalized by dividing each component by the maximum value obtained from all graphs for the given characteristic to yield component vectors ranging in value from zero to one. A sample of traditional social network analysis metrics that form the basis of the complexity vectors is shown in Table 5 [43], [61], [65]. A total of 29 complexity metrics are used as detailed in [64], [70].

		Tr 5	Act 5	Rel 5
Dimension	Elements	7	7	4
Dimension	Relations	7	7	3
Connection	Max	1	1	1
Connection	Mean	0.17	0.17	0.25
Flow Data	Mean	0.29	0.31	0.38
Flow Rate	Density	0.04	0.04	0.13
Datwaannaga	Mean	0	0	0
Detweenness	Density	0	0	0
Clustering Coefficient	Mean	0	0.10	0
Clustering Coefficient	Density	0	0.01	0

Table 5: Social network analysis metrics selected from complexity distance comparison.

Distance

After characterizing each network by its complexity vector, the vectors can be compared with the distance between the vectors serving as the means of comparison. There are multiple approaches to calculating this distance. The cosine distance provides an indication of the angle between the two complexity vectors and has been selected to compare the complexity vectors for the 12 adjacency matrices considered [71]. Equation (2) is used to determine cosine distance is [72].

cosine distance =
$$\frac{A \cdot B}{\|A\| \|B\|}$$
 (2)

The cosine distance (5.2) will result in one for an angle of zero between the vectors and will result in zero for orthogonal vectors. One minus the cosine distance (1 - cosine) is used in MATLAB as an intuitive metric, where larger magnitudes indicate greater dissimilarity. The resulting "1 – cosine" comparisons are provided as Figure 7.

The complexity comparison matrix, Figure 7, shows the distance between the complexity vectors of each graph. Distances range from zero to one, with zero indicating the absence of an angle between the two vectors. The matrix is formatted as a DSM, although with diagonal values of zero given the iteration as one minus cosine.

The DSM is considered as four quadrants based on the ordering of the graphs in Figure 2. The upper left quadrant is a comparison of perceived leadership complexity vectors to other perceived leadership complexity vectors. The upper right quadrant is populated by the distance between communication complexity vectors. The remaining two quadrants reflect comparisons between the leadership complexity vectors and communication complexity vectors.

	T5	A5	R5	T4	A4	R4	CA5	CB5	CC5	CA4	CB4	CC4
T5		.17	.25	.41	.40	.32	.53	.41	.12	.52	.50	.46
A5	.17		.37	.23	.31	.30	.30	.31	.06	.28	.41	.38
R5	.25	.37		.63	.57	.50	.48	.48	.46	.70	.65	.62
T4	.41	.23	.63		.08	.21	.27	.23	.22	.08	.09	.10
A4	.40	.31	.57	.08		.06	.32	.09	.28	.17	.05	.04
R4	.32	.30	.50	.21	.06		.34	.04	.28	.29	.18	.14
CA5	.53	.30	.48	.27	.32	.34		.25	.45	.16	.36	.39
CB5	.41	.31	.48	.23	.09	.04	.25		.35	.26	.20	.18
CC5	.12	.06	.46	.22	.28	.28	.45	.35		.34	.39	.36
CA4	.52	.28	.70	.08	.17	.29	.16	.26	.34		.19	.21
CB4	.50	.41	.65	.09	.05	.18	.36	.20	.39	.19		.01
CC4	.46	.38	.62	.10	.04	.14	.39	.18	.36	.21	.01	

Figure 7: Complexity comparison based on cosine similarity (1-cosine distance).

Complexity Comparison Insights

The dark shaded cells in the comparison matrix indicate distances of less than 0.2 (1 - cosine) or approximately 37 degrees. The only leadership-to-leadership cells that meet this threshold of having a dissimilarity of less than 0.2, are between T5 and A5, T4 and A4, and A4 and R4. Communication network complexity vectors are more similar to transition and action leadership networks than to relationship vectors at the same frequency threshold. Similarities between communication and leadership are low at the "frequently" threshold, while they exhibit more similar complexity vectors at the denser "often" threshold. The greatest similarity between communication vectors is between the text and video-teleconference modes at the "often" threshold.

Discussion

The perception of student designers was used to inform the creation of leadership and communications networks of peer roles in a capstone design project with the results used to elucidate the distribution of transition, action, and relational leadership functions in student engineering design teams. The size and density of leadership and communications networks indicate the degree of participation of individual designers. The high density of perceived informal leaders could indicate that informal leadership plays a significant role in these teams. The maximum density or participation level was lower for relational leadership than for transitional and action functions, as was the density of face-to-face communication, likely due to distribution of the team designers. This lower level of relationship oriented behaviors could be related to the

specific composition of the study teams, however, it is consistent with additional case study and protocol study observations [73].

Complexity measures provide an understanding of the network structure and its relationships. Complexity vectors were established for each network consisting of 29 different complexity measures addressing size, connectivity, clustering, and decomposition measures. A cosine distance measure was then used as an indication of similarity between all developed networks. Pairwise similarity comparisons generally indicated higher similarity between transition and action leadership networks, and similarities between transitional and action leadership functions with all modes of communications at the "often" threshold. At the "frequently" threshold the leadership to communication similarities were not consistently high. These results suggest that communication networks do not provide all of the necessary information to establish leadership, or influence, network relationships. They also suggest that transition, action, and relationship leadership behaviors do not consistently provide the same network complexities.

Informal leadership structures are established in these projects. The study clearly established the perceived leader-follower relationships in the ten-member aerospace. Informal leadership functions are distributed across the student design teams participating in this research. The density of the structures is indicative of this distribution.

The network distributions present in this study suggests that student design team members will be engaged in informal leadership functions during their capstone engineering projects. Faculty and students may benefit from preparation to assume these roles that extend beyond formally defined positions. Leadership behavior interventions may be beneficial, however, it may be necessary to first identify where influencing behaviors are being performed within student teams. The use of leadership networks and complexity provides insight into the students' perceptions of where these functions are actually being performed. These results provide avenues for future work as discussed below.

Summary and Future Work

This case study applied network graphs, a sociometric survey, and complexity metrics to determine and analyse the occurrence of informal leadership behaviors within an undergraduate engineering design team. The dense networks of leadership behaviors between designers demonstrate the prevalence of informal leadership within teams. Differences in networks of differing functional leadership categories merit further study. Analysis of complexity metrics indicate that leadership networks should be considered in addition to communication networks to understand team dynamics.

Limitations include the sample size and the frequency of observation. The nature of the case studies construct limits the ability to determine the impact of specific design stages or activities that can be controlled in laboratory experiments. Future observational studies can address these limitations.

Future research is recommended to determine if these networks develop or change through the lifecycle of the project team and the role of project design team size on network characteristics. Additional similarity measures can also be applied for additional insights. Research is also

recommended to determine if the degree (leadership) and frequency of influence involved in leadership are similar in the perceptions of student designers. The frequency of communications or leadership functions is also a probability of influence or information passed through these network relations [66].

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