### AC 2011-1776: WEIGHTED SOCIAL TAGGING AS A RESEARCH METHOD-OLOGY FOR DETERMINING SYSTEMIC TRENDS IN ENGINEERING EDUCATION RESEARCH

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# Weighted Social Tagging as a Research Methodology for Determining Systemic Trends in Engineering Education Research

## Abstract

As a new and emerging problem space, engineering education research continues to define its core content, methods, and theory. However, the field of engineering education research has not fully utilized or innovated new methods that leverage more modern web 2.0 techniques to understand systemic trends within the problem space. In this paper, we introduce a new technique called weighted social tagging as a research methodology. As opposed to simple frequency counts to generate word clouds, weighted social tagging allows users to assign relative weights and corresponding confidence ratings to each of the tags.

We demonstrate the application of weighted social tagging on a small-scale dataset of papers from the Journal of Engineering Education (JEE) that extend over a period of 5 years from 2005 to 2009—a total of 152 papers. We attempt to address the following questions: (1) How effective is weighted social tagging compared to frequency counting in identifying trends and core concepts? (2) What trends and core topics in JEE from 2005 to 2009 can be identified through weighted social tagging method? (3) How do they vary qualitatively from the trends identified by just counting word frequencies (e.g. Wordle)?

Using techniques found in the field of data mining and visual analytics, we show how the weighted social tagging method can be combined with graph-based visualization techniques to gain a deeper understanding of engineering education research literature. The power of this technique lies in its ability to quickly leverage the collective intelligence of a community of researchers. Clearly, just one reader's tags will be insufficient to derive the full context and meaning of a paper. However, when we engage a large community of researchers, the tags as a collection render a significant portion of the meaning of a dataset. When this dataset is placed on a timeline, trends of concepts, methodologies, and findings begin to emerge.

## 1. Introduction

As a new and emerging problem space, engineering education research continues to define its core content, methods, and theory<sup>1,2</sup>. The research literature in engineering education clearly demonstrates that as a community, we continue to apply and extend methods that have been traditionally available in the fields of learning sciences, education, psychology, and numerous other methodological traditions. However, the field of engineering education research has not fully utilized or innovated new methods that leverage more modern web 2.0 techniques to understand systemic trends within the problem space. Recently scientific, peer-reviewed papers have begun to emerge that utilize simplistic word clouds (e.g. Wordle) as a way of showcasing the core concepts conveyed within a problem space<sup>3</sup>. A word cloud is a special visualization of text in which the more frequently used words are effectively highlighted by occupying more prominence in the representation<sup>4</sup>. The most frequently occurring words are regarded as the most important ones. However, by merely using word frequency counter, this method is not fully reliable in terms of identifying many important concepts with in the corresponding content space<sup>4</sup>, because high frequency does not always represent great importance. In this paper, we

introduce a new and innovative technique called weighted social tagging as a research methodology.

Social tagging is a categorizing system that relies on users, as opposed to machines, to generate keyword descriptions—known as "tags"—about a resource, such as picture, video, or document<sup>5</sup>. This categorizing is useful even for dealing with volatile and poorly defined resources and allows communities to provide definitions according to their own standards and understandings. Many studies about social tagging now focus on algorithms for visualization of the tag clouds, aiming at better showcasing the relationship between tags as well as the aggregated effects<sup>6-9</sup>. In this paper, we explore the use of weighted social tagging allows users to assign a weight to each of their tags based on the perceived importance of the tag along with a corresponding confidence rate. When a large number of users engage in this process, the weighted social tagging method enables us to make sense of a larger meaning space while balancing the bias inherent to the tagging process.

In this paper, we attempt to address the following questions: (1) How effective is weighted social tagging compared to frequency counting in identifying trends and core concepts? (2) What trends and core topics in JEE from 2005 to 2009 can be identified through weighted social tagging method? (3) How do they vary from the trends identified by just counting word frequencies (e.g. Wordle)? We use a collection of 152 papers from the Journal of Engineering Education from years 2005 to 2009 to demonstrate the usefulness of the weighted social tagging methodology. As is true with any method development, we understand that we need to refine this technique further to suit a range of usage scenarios. It is not our case that every researcher will find this methodology immediately useful. Rather, we make the case that when exploring a large body of literature, the method identified here allows us to leverage the community's expertise better and provides a more insightful way for understanding papers and other datasets while allowing individual biases to be balanced and presented "as-is" to the readers.

## 2. Literature Review

Appearing in 2004, social tagging quickly caught on as a popular web 2.0 application that allowed users to "tag" or describe in keywords some resource, like URLs and videos<sup>10-12</sup>. Such a system of user driven description stands in contrast to more formal models of indexing, namely, machine driven indexing<sup>5</sup>. In machine driven indexing a resource is analyzed typically by a computer algorithm, which extracts keywords according to how the extractor is programmed. For example, the indexer may compare the words in the resource with some controlled and hierarchically related vocabulary to identify keywords<sup>13</sup>.

There are advantages and disadvantages to both approaches. One of the primary advantages social tagging holds over more traditional modes of indexing is its flexibility and adaptability to changing understandings of some resource<sup>10,11</sup>. On the other hand, by allowing users to tag resources with little or no restrictions or rules, some problems arise. Common problems include the use of synonyms – similar words with the same meaning (which are counted as *different* tags); polysemy–words that have many meanings (e.g. are very broad); and the use of non-alphabet characters like hyphens and periods to connect two words that may result in meaningless tags<sup>14-16</sup>.

Social tagging's sensitivity to changes in understanding or appearance of new ideas comes from users creating tags. However, in being able to tap into those insights it loses some accuracy through problems of an uncontrolled flat-space; that is, it lacks any hierarchy for ordering words<sup>11</sup>. In studying an emerging field where its core content, methods and theories are still heavily in flux, the flexibility and adaptability of social tagging make it a strong fit for examining this space. Machine indexing may be able to reveal something about the trends and core concepts in engineering education and certainly should not be cast aside. However, its advantage of stability comes at the cost of flexibility. As new ideas and procedures emerge, raw frequencies (which are usually the hallmark of machine indexed systems such as Wordle) will be unable to pick up on these developing and changing core concepts and trends. While frequency counts emerging from this approach may be quick and easy to create for an individual researcher, they often lack insights that even novice human users bring to the problem space.

Further research on social tagging has revealed many properties of these systems that make it relevant to the research taken up here. Research on social tagging has to date mostly examined one of three major components of social tagging: social tagging as a socio-technical system, the behavior of users (taggers), and the folksonomy<sup>10,17</sup>. "Folksonomy" was first coined by Thomas Vander Wal in a discussion on an information architecture mailing list<sup>18,19</sup>. It refers to the organic system of organization evolving within Del.icio.us (http://del.icio.us, referred to as "Delicious", also http://www.delicious.com) and Flickr (http://www.flickr.com)<sup>20</sup>. It is a conflation of "folk" and "taxonomy." Nowadays, folksonomy generally represents the assemblage of tags generated through tagging<sup>6,10,21</sup>. This paper is primarily concerned with the folksonomy generated from weighted tagging, as tags themselves combined with the assigned weight and confidence will reflect core concepts. Additionally changes and patterns in the folksonomy will reveal trends in engineering education research.

In addition to the property discussed above, many other properties of folksonomies have been uncovered. An important finding is that as more users tag a resource, these tags tend to converge into a small set of keywords<sup>22</sup>. As more people tag a resource, important concepts that are recognized (and tagged) by many become more prevalent, while obscure or problematic tags fall into the "long-tail" and are filtered out of the central area<sup>23,24</sup>. The tags for a given resource are generally considered to follow the power-law distribution, with a few tags used frequently accounting for most of the tags and many tags that are used infrequently forming the "long-tail"<sup>13,23</sup>. By incorporating weight and confidence rating into social tagging, we expect to get both wide coverage of meanings to minimize bias, and, as more people tag, convergence into core concepts by allowing a broader representation of content domain expertise.

Another important finding is simply that social tagging systems can and are used for examining trends<sup>25,26</sup>. Finally, we argue that, taken as a whole, a folksonomy forms a conceptual structure or a collective understanding the community has about tagged resources<sup>10,27</sup>. That is, the tags represent the concepts a community sees as relevant about the resources<sup>27</sup>. Aggregating these tags or concepts and their associations, co-occurrences, and use of topical clustering leads to a more conceptual structure<sup>27</sup>.

After its appearance, considerable amount of research has occurred examining how social

tagging systems worked, how users interacted with them, and what folksonomies looked like<sup>10,28</sup>. Most of this research used extant social tagging systems such as Flickr and Del.icio.us to collect data<sup>12,20</sup>. Now that many of their key properties are better understood, further studies are employing social tagging as a research tool to investigate research topics beyond social tagging—often creating their own social tagging system. One well known example is the steve.museum project where social tagging is being used to collect user descriptions of online holdings to enhance access and engagement<sup>29,30</sup>. Other projects include Jackon's<sup>31</sup> work on knowledge capture using social tagging to establish connections between captured tacit and professional knowledge within a large business organization. Another is Yew et al.'s<sup>14</sup> work using social tagging with student blogs using tags to help connect students' thoughts on classroom material. This paper is positioned in the area of social tagging research which attempts to employ social tagging to learn more about some space or community.

Folksonomic methods provide a unique approach to understanding developing and dynamic problem spaces such as engineering education. In this paper, we extend current approaches in social tagging by allowing users to bring their perceptions and judgments of relative importance and expertise into the research space. Weighted social tagging takes into account weights taggers give to tags as well as a confidence rating. This new method addresses the limitations of tag clouds that rely on frequencies. Word frequencies do not account for other human perceptions of a tag like how important it is (weight) or how strongly they feel about this tag (confidence). To assess this new method we ask: (1) How effective is weighted social tagging compared to frequency counting in identifying trends and core concepts? (2) What trends and core topics in JEE from 2005 to 2009 can be identified through weighted social tagging method? (3) How do they vary from the trends identified by just counting word frequencies (e.g. Wordle)?

# 3. Methodology

# 3.1 Data Collection

We used the weighted social tagging method to do a quick review of the papers in JEE from years 2005 to 2009. There are a total of 152 papers in this dataset, excluding "editor's page". "guest editorial", "sponsor commentaries", and "the academic bookshelf" articles. Each paper was read by 3 researchers within a maximum time of 4 minutes per paper (arbitrarily short period of time). Our goal in using an arbitrarily short time is to reduce the disadvantage that humans face in comparison to machines that are very efficient at performing frequency counts. While one tagger may miss or even provide invalid tags – we focus on the aggregate result of numerous tags by several users wherein the errors become less critical due to scale. Each article was assigned approximately 7 to 10 tags per member (we will refer to each member as tagger in the rest of this paper), with a breakdown of 3-4 words describing the objective or background of the article, 2-3 for the methods used, and 2-3 for the implications and future work of the research. Each tag was then weighted by the tagger on a scale of 1-100 based on its perceived importance in the context of the paper, such that the sum of weights for all tags of a specific paper equals 100. Each tag was also designated a confidence rating between 0 and 1 to demonstrate how certain individuals felt about their tag weight. Each tagger tabulated all these data in a spread sheet as shown in Table 1. Also as shown in Table 1, each paper is marked with the year when it was published and the last name of the first author.

Year	First Author's	Tag1	W1	Conf1	Tag2	W2	Conf2	•••	Sum of
	Last Name	_			_				Weights
2005	А	assessment	50	0.8	accountable	10	0.7		100
2005	В	knowledge	40	0.8	research	10	0.8		100
2005	С	skill	60	0.8	soft	5	0.5		100
2005	D	diversity	35	0.7	learning	20	0.6		100
2005	Е	difference	30	0.5	characteristics	10	0.5		100

Table1. An example showing the tag spread sheet of one tagger (W: Weight; Conf: Confidence)

This process yielded 3,456 tags altogether, each with a weight and confidence rating assigned by the corresponding tagger. For each paper, combing the three taggers' tags, there are 21-30 tags describing its background, methodology, and implications. Here we point out that even with just 3 taggers, a large number of descriptors (tags) emerge. We argue that if this system were used by – say 10 taggers – the insights derived grow exponentially and are much higher in quality than those derived by simple frequency counts.

Before each step of data analysis below, we looked through the tags to find those of the same meaning but different forms. For example, "comparison, comparative, and compare", "effective and effectiveness", "assessing and assessment", "inter-disciplinary and cross-disciplinary", "cooperative, collaborative, collective, and teamwork", "female and women", "interview and interviews" etc. We discussed these tags and changed them to the same format if we agreed with each other they mean the same within the context of the certain paper. In essence, we are also building an ontology of similar words and concepts as a part of this approach. The advantage here is that taggers agree on a shared meaning of what their tags represent. In the next section, we describe our data analyses and results.

### 3.2 Data Analyses and Results

Based on the literature on social tagging and the notion of weighted social tagging, we established the following three hypotheses:

(1) By assigning each tag a weight and confidence rating, we give each tag extra meaning besides the tag's own semantic meaning. This extra meaning represents the tagger's individual perceptions. We plotted the weights and their confidence ratings on a Weight-Confidence Meaning Space Scale. Tags with different weights and confidence rates scatter at different positions. We hypothesize that when more taggers do the tagging, we will get very wide coverage of the meaning space, which essentially means a wide coverage of topical understanding with minimized bias. In essence, the lesser the correlation, the better is our approach at covering a large meaning space. This is **counter-intuitive to how correlations are generally used** – positive correlations are usually seen as important – not in this context though.

(2) Compared with word frequency counts, the weighted social tagging method will yield a better description of the core content of the literature.

(3) Based on the first two hypotheses, the weighted social tagging method can cover a wide range of human expertise, and is better describing the core content of the literature. We could use this method to show the trends and core concepts with in engineering education research better.

## 3.2.1 Broad coverage of expertise and meaning that minimizes bias

Let us first examine how our tags look like in the meaning space. We randomly chose 5 papers from the 152 papers and generated the following 3 scatter plots. There are 21-30 tags for each paper. We use the weight and confidence rating of each tag to determine its position in the plot. From scatter plots Figure 1-1 to 1-5, we get some preliminary results: (a) Although the taggers agree with each other on the common tags, they do not always agree on the importance of the common tags, and they have different confidence rates of how they feel about including the tags for describing a specific paper. Therefore, the weights and confidence ratings essentially provide readers with a more nuanced way of making sense of a paper; (b) We also see that the tags scatter in this meaning space, but the space is not quite covered yet. This is because we have limited numbers of taggers, and thus limited numbers of tags. Adding more taggers will provide better coverage of the meaning space. Further, there is some overlap between tags supplied by different taggers also. The point here is that if we have more people do the tagging, we will get wider coverage of the space, thus get wide coverage of meaning.



Figure1-1. Taggers' opinions may diverge on certain tags' relative importance in describing a paper, example1<sup>32</sup>



Figure1-2. Taggers' opinions may diverge on certain tags' relative importance in describing a paper, example2<sup>33</sup>



Figure1-3. Taggers' opinions may diverge on certain tags' relative importance in describing a paper, example3<sup>34</sup>







Figure1-5. Taggers' opinions may diverge on certain tags' relative importance in describing a paper, example5<sup>36</sup>

To verify our hypothesis, a simple correlational design of inter-tagger reliability is shown. We expect to see low correlations between the composite scores for taggers. We randomly chose 38 papers (25% of all the papers), and picked all the common tags. There are a total of 27 common tags. For each tag, we multiplied the weight and confidence rate to get a composite index:

# $Composite = f(weight, confidence) = weight \times confidence$

Composite represents a combined effect of weight and confidence rate. So each tagger will have three set of scores: weight, confidence and composite. For each category (weight, confidence, and composite) of scores, we calculated the inter-tagger correlations<sup>37</sup>.

Correlation Coefficient (r)	Tagger A Weight	Tagger B Weight	Tagger C Weight
Tagger A Weight	1		
Tagger B Weight	-0.225358271	1	
Tagger C Weight	-0.173665764	-0.05422597	1

Table2-1. Correlation matrix of taggers' weight values on common tags

Correlation Coefficient (r)	Tagger A Confidence	Tagger B Confidence	Tagger C Confidence
Tagger A Confidence	1		
Tagger B Confidence	0.058069855	1	
Tagger C Confidence	-0.048900931	-0.210526316	1
	<b>1</b> ( <b>1</b> ) ( <b>1</b> )	• • • •	

Table2-2. Correlation matrix of taggers' confidence on common tags

Correlation Coefficient (r)	Tagger A Composite	Tagger B Composite	Tagger C Composite
Tagger A Composite	1		
Tagger B Composite	-0.09692812	1	
Tagger C Composite	-0.222608548	-0.037824847	1

Table2-3. Correlation matrix of taggers' composite on common tags

We can see that all the correlation coefficient values are very close to 0 or even slightly negative in some cases, this means the taggers have very different understanding of what a paper represents. This might be influenced by different culture backgrounds, academic backgrounds, and myriad of other factors. Among them, we acknowledge that the upper limit of 4 minutes per paper might also be one factor contributing to the divergence, however, in a random selection of a relative large number of papers, this is unlikely to be the major contributor compared with other more salient factors. As the number of taggers increase, we expect that the inter-tagger correlations will remain low (if we always select the subjects randomly) – thereby, providing a richer description of a paper. If we see a high inter-tagger correlation, this essentially means that the tags we are seeing for a paper are restricted and narrow in the meaning space. Practically, this means that every reader understood or perceived the content of the paper in the same way. This is highly unlikely to be the case.

Although we argue that different individuals perceive the same content differently, this does not essentially mean convergence cannot be eventually achieved when undertaking tagging methods. It is possible that when a large number of taggers participate, the weights and confidence ratings of certain groups of researchers may be correlated indicating similar backgrounds of the taggers. Tags from people with expertise will tend to have high confidence ratings and better weight characteristics than those from novice users. This is normal and is indeed an expected and desired part of the weighted social tagging methodology. So we essentially expect differences in individual ability level to lead to richer space. Our approach, therefore, allows better characterization of the problem space by allowing a larger range of expertise levels to be represented.

## 3.2.2 Better quality in determining the core concepts found in the literature

We hypothesize that weighted social tagging is better at identifying the core concepts found in the literature than tag clouds based on simplistic word frequency counts. We randomly chose 5 papers and compared these two methods. For each paper, we summed up the composite scores of each tag. We then arranged the tags in descending order of composite scores and selected the top 20 tags. We also use the text from an entire paper as input to a word frequency counter (http://www.writewords.org.uk/word\_count.asp) to generate a top 20 tag list based on frequencies of words found in the paper. We chose to use WriteWords rather than the more popular Wordle, because WriteWords gives the list of words with frequency count, while Wordle shows the frequency counting results in the form of a word cloud and thus makes it harder to get the frequency count data. All prepositions and articles such as "the", "of", "a", "in", and other filler words were manually eliminated from the list.

From the tables below, we can see a few similar keywords bolded, but their ranks are usually very different. Generally, the keywords from weighted social tagging method are more descriptive. For example, let us examine Table 3-1. When using the weighted social tagging method, the highest ranked tag is *correlation*. This indicates it is highly possible that correlations were used as part of the methodology adopted in this research paper. However, in the frequency count result, *correlation* is ranked lower in relation to terms "students", "final", " student", "course", and "engineering". These terms are very generic within engineering education research literature. They can, therefore, not provide a deeper sense of what the paper deals with

methodologically. Our tags cover important information in terms of the background, methodology and implication of the research paper, and thus can provide better descriptions of the paper. Also, the frequency counter obviously regards "*student*" and "*students*" as two different words, but they actually mean the same. Also, if we look at Table 3-2, the word frequency counter ranked "*board*" as the No.1 word, but we cannot understand what "board" means in this context. Then we look at the result using our method, we know it actually means "*advisory board*".

Paper ID: Green, 2005 <sup>38</sup>							
Weighted Social Tagging	Method	Word Frequency Count					
Tag	c	Word	f				
correlation	126.5	students	49				
precision	103.4	final	47				
assessment	59.5	student	47				
randomness	26	course	45				
assessment difficulties	16	engineering	28				
mechanical engineering	13.5	correlation	27				
comparison	12	exam	27				
accuracy	9	average	26				
quizzes	9	quizzes	25				
sampling error	8	grades	23				
scatter plot	8	quiz	23				
classification	7.2	courses	19				
spreadsheet	5	test	16				
modest	4.4	school	15				
improving	4	questions	13				

Table3-1. Comparison of top 20 keywords using social tagging method and word frequency counting method: the weighted social tagging method yields more descriptive results, example1<sup>38</sup> (c: composite; f: frequency count; similar terms with different ranks are bolded)

Paper ID: Genheimer, 2009 <sup>39</sup>							
<u>Weighted Social Tagging Me</u>	Word Frequency Count						
Tag	c	Word	f				
advisory board	137.5	board	225				
involvement	51	effectiveness	96				
fundraising	32	members	83				
survey	19.5	engineering	60				
industry practitioners	13.5	directors	58				
industry-academia cooperation	12	fundraising	56				
educational institution	9	program	52				
operation	9	programs	37				
role and limitations	9	importance	33				

ABET	8	overall	31
communication	8	member	31
correlation	8	figure	29
institutions	8	more	28
curriculum influence	7	boards	28
effective	6	survey	26
significant	6	school	25
selection	3	objectives	24
qualitative	2	internal	24

Table3-2. Comparison of top 20 keywords using social tagging method and word frequency counting method: the weighted social tagging method yields more descriptive results, example2<sup>39</sup> (c: composite; f: frequency count; similar terms with different ranks are bolded)

Paper ID: Pomales-Garcia, 2007 <sup>40</sup>							
Weighted Social Tagging M	lethod	Word Frequency Count					
Tag	c	Word	f				
interviews	91	students	145				
sex parity	20	engineering	124				
student-view	20	education	89				
student involvement	16	participants	69				
excellence	15	skills	53				
ethnographic perspective	13.5	teaching	50				
perception discrepancies	12	questions	50				
consensus	10.5	student	49				
institutions	9	professors	47				
undergraduate	9	study	42				
participant activities	8	excellence	41				
qualitative research	8	technology	34				
technology usage	8	classroom	31				
variables	8	more	30				
discursive	7	used	29				
characteristics	5	class	29				
input	5	research	28				
keywords	5	methods	27				
opportunities	5	learning	27				
questions	5	educational	27				

Table3-3. Comparison of top 20 keywords using social tagging method and word frequency counting method: the weighted social tagging method yields more descriptive results, example3<sup>40</sup>

Paper ID: Lucena, 2008 <sup>41</sup>							
Weighted Social Tagging M	ethod	Word Freque	ncy Count				
Tag	c	tag	f				
historical ethnography	68	engineering	431				
redefine	67.5	education	284				
globalization	48	competencies	86				
global differentiation	16	engineers	69				
US-Europe-Latin America	13.5	European	66				
industrial relations	10.5	research	62				
regional dimension	9	national	61				
comparative	8	Europe	48				
competencies	8	countries	47				
global competencies	8	accreditation	47				
global scope	8	international	42				
search a region	7	organizations	41				
workplace mobility	7	journal	39				
engineering epistemologies	6.4	country	39				
ethnography	6	new	37				
organizations	5	ASEE	36				
uncertain	5	abet	35				
identify	4	Latin	34				
unification	3	science	33				

Table3-4. Comparison of top 20 keywords using social tagging method and word frequency counting method: the weighted social tagging method yields more descriptive results, example4<sup>41</sup>

Paper ID: Grmes, 2006 <sup>42</sup>						
Weighted Social Tagging N	lethod	Word Frequency Count				
Tag	c	Word	f			
visualization	108	engineering	50			
mixed-methods	36	students	35			
collaboration	24	visualization	34			
class design	18	vizclass	32			
observation	18	digital	30			
active learning	12	sketchfea	26			
low-tech pedagogy	12	opensees	23			
perceptual differences	12	whiteboards	20			
teaching outcomes	12	university	19			
explanation	9	learning	19			
interaction	9	irvine	19			
attitudes	8	that	18			

ie education	8	education	18
engagement	6	California	18
immersive	6	problems	17
civil	5	computer	16
interviews	5	software	15
concepts	4.5	more	15

Table3-5. Comparison of top 20 keywords using social tagging method and word frequency counting method: the weighted social tagging method yields more descriptive results, example5<sup>42</sup>

By performing this comparison, we provide support for our second hypothesis that, as opposed to the machine frequency counting, the weighted social tagging method is superior at characterizing the core concepts of the literature by incorporating human intelligence and expertise.

The use of computational algorithms can further eliminate generic terms in the raw word frequency count. One simple way to do so is to create a file containing all the generic terms and compare all terms in the frequency count with terms in the file and eliminate the same ones. Another more sophisticated algorithm is to use TF-IDF (term frequency-inverse document frequency) weight to evaluate the importance of a word to a document in a collection or  $corpus^{43,44}$ . The importance increases proportionally to the number of times a word appears in the document but is offset by the frequency of the word in the corpus. Therefore, generic terms in the corpus can be eliminated. Also, there are key phrase matching<sup>45</sup> algorithms that could possibly address the "board" and "advisory board" problem we mentioned above. However, there is no algorithm that could thoroughly solve all the problems caused by using machines. Also, the more sophisticated the algorithms, the more computation capacity they require, and the more difficult the implementations would become. The creation and implementation of any sophisticated computer algorithms are by no means easy effort. By saying that our method provides a better description of the content, we emphasize the incorporation of human intelligence. We use machines where necessary to augment human intelligence. We would regard the advancement of computer algorithms and improvement of the social tagging method as two lines of exploring this problem space, and a proper combination of these two will be a promising future trend.

## 3.2.3 Trends and core concepts in engineering education research

Once we verified the second hypothesis based on individual papers, we hypothesized that the weighted social tagging method is able to identify broad trends of how core ideas developed in the engineering education research literature over a period of several years. On the contrary, word frequency counter cannot effectively do this. We verified this third hypothesis by comparing the following two charts. We randomly chose 10 papers from each year, and used two methods (weighted social tagging vs. machine frequency counts) to perform a trends analysis.

To generate Table 4-1, we input the text of the 10 papers into WriteWords, and picked the top 20 ranked words from each year. Again, prepositions and articles such as "of", "the", "an", "in", and other filler words were manually eliminated. We can see the top word is "engineering", which remains unchanged through the years. Also, the ranks of words like "education", "students", "learning", "research", "faculty", "university", "program", etc. only have very slight

changes over the years. These terms are all too general in the field of engineering education research; they cannot give any effective information in terms of the trends of core concepts, methodology, focus areas, etc. There are occasionally some useful terms such as "cooperative", "qualitative", "design", "women", "assessment", but they are all buried in the ocean of generic terms, and we cannot see any clear trends through this chart.

Table 4-2 shows the results of the weighted tagging method. For the 10 papers each year, we summed up all the composite scores of each tag across the 10 papers. Then according to the ranking of the composite scores, we picked the top 20 tags for each year.

2005		2006		2007		2008		2009	
Word	f	Word	f	Word	f	Word	f	Word	f
engineering	1152	engineering	941	engineering	1040	engineering	1584	engineering	1697
education	679	students	651	students	685	students	958	education	796
learning	644	education	351	design	634	education	690	students	566
students	529	learning	337	education	497	research	635	research	435
research	296	research	332	research	384	design	510	learning	366
student	269	project	315	university	321	learning	311	ethics	320
programs	265	knowledge	272	student	305	journal	307	science	309
study	243	teaching	233	information	233	student	293	journal	308
journal	211	university	218	study	227	knowledge	275	women	244
design	210	science	187	journal	222	science	266	teaching	226
cooperative	209	journal	179	learning	219	university	245	career	220
university	202	student	178	problem	217	program	205	faculty	213
faculty	183	course	177	work	188	qualitative	188	development	204
accreditation	163	process	171	process	188	faculty	182	data	194
women	158	design	168	science	163	analysis	178	study	189
college	146	educational	160	women	159	teaching	156	university	186
assessment	138	faculty	154	faculty	158	study	155	student	178
work	134	study	153	analysis	147	methods	136	efficacy	161
laboratory	130	history	140	experts	140	courses	135	national	148
program	127	transfer	139	participants	137	conceptual	134	participants	147

Table 4-1: Core topics demonstrated using word frequency count: generic terms like "engineering""education" "student" and "learning" etc. remain largely unchanged, no deeper meaning can beidentified. (f: frequency count)

2005		2006		2007		2008		2009	
Tag	c	Tag	c	Tag	c	Tag	c	Tag	c
assessment	114	simulation	77.5	concept	71.5	how people learn	53.5	survey	58
engagement	50	retention	74	knowledge	66	concept	51	discipline	53.5
laboratory	50	ethics	62	teamwork	55	active learning	44	teamwork	48.5
skill	48	survey	59	ethnography	53.7	design	39	women	47
experiment	47.5	model	48.5	expert	40.7	qualitative	35	self-efficacy	45
problem-based learning	40	interactive	38.1	model	36.1	methodology	33.5	, gender	44.5
historical	35	knowledge	34	• essay	36	meta-analysis	31 31	engineering education	40.5
collaboration	33.5	class design	30	First Year.	. 36	pedagogy	<b>,</b> 30.5	faculty	37
concept	33	entrepreneurship	30	satisfaction	33:5	development	28	concept	32
women	32	assessment	29	retention	33	survey	26	behavioral complexity	31
skills	30	innovation	27	eross-disciplinary	30.5	research	24	career	28
creative	29.5	experiment	26	comparative	29.5	cross- disciplinary	22	interview	28
self-directed learning	27	active learning	24	discourse	25.5	assessment	20	k-12	28
methodology	26	online	24	engineering culture	\ 2 <b>5</b> .5	<ul> <li>engineering culture</li> </ul>	20	retention	28
accessibility	25.5	institution	23	diversity	24×	feedback	20	collaboration	27
descriptive	25.5	interaction	22	individual	22	future scenarios	20	recruitment	24
intention	25	comparative	21	semi-structured	21.5	karning factory	18.5	comparative	23
bias	24	industry	21	women	21	retention	18.5	descriptive study	23
organization	24	t-test	20.5	efficiency	20	mechanism	18	institutional difference	23
curriculum	23	attrition	20	observation	20	cognitive psychology	18	cross-profession training	22.5

 Table 4-2: Core concepts and trends identified using weighted social tagging methods: the changes of ranks of several keywords are mapped (c: composite)

We can see that there are more descriptive words in Table 4-2, and can start to immediately see the trends through the years. For example, the rank of "assessment" is decreasing in this sample. Also, we notice that the highest ranked tags' composite scores are decreasing through the years (except for that the top composite score of 2009 is slightly higher than that of 2008). This indicates that the boundary of engineering education research is expanding, and there are increasingly new topics emerging. To better showcase this expanding trend, we used the composite scores to generate Figure 2 below. The shape of the line has changed from steep towards flat through the years, which means there is less focus on certain areas, and increasingly more new topics are emerging. This result is consistent with the common agreement within the engineering education research community that this field is expanding<sup>46</sup>. We acknowledge that although we selected the 10 papers for each year randomly, the result might still heavily rely on and is limited by the content of the 10 papers. Our analysis only serves as a sample to show that the weighted-social tagging method could yield meaningful and acceptable result.



Figure2. The ranges of composite scores of top 20 tags decrease through the years, which means engineering education research is less focusing on certain areas, and more research topics are emerging.

## 4. Conclusion

Our goal for this research was to assess the effectiveness of weighted social tagging in determining trends and core concepts in engineering education. Research papers from the Journal of Engineering Education between the years 2005 to 2009 were read, tagged, and analyzed by three researchers. Several main findings resulted from our study. First, weighted social tagging reveals a broader coverage of meaning within the content space. Secondly, as more people tag, the impact of individual biases usually will be minimized. Also, with the use of the confidence rate and weights allow a broader range of expertise to be represented in the sense-making process. Furthermore, when compared with word-frequency counts that are characteristic of Wordle and other tag clouds, weighted social tagging results in more meaningful, descriptive tags. This combination of breadth and meaningfulness paints a more accurate view of the trends within engineering education research, making weighted social tagging a more powerful option for discussing trends within a field.

Results of this study were limited by the number of taggers and the amount of time given to read and tag a paper. The result may also be limited by the relative small number of sample papers in determining the trend. The data collection process was labor-intensive for the study in this paper, but if we could incorporate this method into a web platform for the purpose of fostering communication in engineering education research, people from anywhere around the world who are either specialized or just interested in engineering education could access this web platform, read and tag articles at any time. Collectively, as the number of participants increase, a more accurate depiction of trends can be demonstrated. This essentially is an idea for leveraging distributed human time, effort, and intelligence, instead of the labor-intensive work of a limited number of people. The envisioned web platform will work basically similar as the many existing social bookmarking systems such as Delicious (http://www.delicious.com) and Flickr (http://www.flickr.com), however, none of the existing system allows users to assign weights and corresponding confidence rating to their tags. So the advantages of our tagging system will be that (1) it allows the users to assign weights and confidence ratings to their tags, (2) it is dedicated to the engineering education research community. Instead of creating a new platform from scratch, a faster way to implement this method is to add the weighted social tagging feature to some existing endeavors with engineering education research community, such as iKNEER. No training for the participants is needed, because as mentioned previously, as more and more people tagging, the problematic tags will be automatically filtered out of the tag space.

Another limitation of this study is that, as mentioned in the data collection part, after tagging, we discussed how to handle the synonyms, and changed them into the same format if we all agreed they mean the same in the context of the paper. However, if this method is to be implemented within a large number of taggers, it will be impossible to discuss and fix the synonyms and other vocabulary problems after tagging. This is indeed a problem for all tagging system, and is beyond the scope of the weighted social tagging method we are discussing in this paper.

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